

## Audit4 Software Subscription

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August 2018

This document details the standard Audit4 software subscription entitlements.

After the initial purchase and installation of Audit4, continued use of the software and access to associated support services is provided via an annual software subscription. The subscription fee anniversary date is per account. An account may have one or more active Audit4 practitioner logins associated. There are three main optional modules to Audit4 – Audit4 Clinical, Audit4 Appointments and Audit4 Billing. Software subscription is required for Audit4 Clinical and Audit4 Billing modules. Audit4 Appointments is provided with no additional subscription fees to anyone with either a Clinical or Billing subscription.

## Entitlements

Audit4 Software subscription entitles you to:

- Continued use of Audit4
- Upgrades of Audit4 database and application software modules to the latest version.
- Continued access to Software Support and Application Management services provided by S4S for your Audit4 installation.
  - Via Service Desk phone – 1300 133 308 (AUS) or 04 831 0742 (NZ)
  - Email – [support@s4s.com.au](mailto:support@s4s.com.au)
- Extra training, if required (remotely over the Internet) in addition to the initial training provided at installation time.

These entitlements are available to Audit4 subscribers that have paid their initial establishment fees, their annual software maintenance fees and all other invoices raised for S4S services rendered that fall outside of the standard subscription services.

## License Expiry

To protect Audit4 from software piracy, the software has an inbuilt account expiry mechanism. If an Audit4 subscriber no longer wishes to use Audit4, access will automatically revert to *Read-Only* thus allowing long term reference to clinical information.

Audit4 software will provide warnings well in advance of the subscription expiry. A software maintenance invoice will be sent at least one month before it becomes due and Audit4 will only revert to read-only logins if the maintenance invoice remains unpaid for 3 months beyond the due date.

## Terminating Your Audit4 Subscription

If you intend to stop actively using Audit4 (e.g. retiring from practice), please inform S4S so that invoices can be cancelled. Your Audit4 will revert to read-only 3 months after your paid expiry date.

For any further information please contact S4S Support:

Phone **1300 133 308**  
Email: [support@s4s.com.au](mailto:support@s4s.com.au)