Audit4 Frequently Asked Questions

Audit4 version 15+

2018

What is Audit4?

Audit4 is a clinical and practice management system designed and developed by **Software for Specialists** (S4S) specifically for the needs of Medical and Surgical Specialists. The software includes features that can support research efforts.

Can I input my existing data into Audit4?

Audit4 Support can help with the extract and import of patient demographics (phone address details etc.), referring doctors, and Appointment Information from most of the major practice and clinical management systems used in Australia and New Zealand. Depending on the current clinical system used, other patient clinical information may be possible. Pathology and Radiology results can usually be resent electronically by the company for result history. Paper files can be scanned into the patient record.

Where will my data reside?

Audit4 uses Microsoft SQL Server to store your patient records. (MS SQL is one of the leading database systems). Typically, this will be on a Microsoft Windows Server within your practice. The Audit4 database can be accessed using the Audit4 client software on any windows based computer on the network in your practice.

Where can I access my data from?

If you need to access your Audit4 database from outside the practice (i.e. from home or secondary practice location), there are a number of methods to connect over the internet that you can use.

How do I backup my data?

Audit4 will be setup to provide database backup files on your server that will need to be protected by one or more of the many backup solutions available, from simple copy to an external hard drive, Tape backup or cloud based backup services.

Will I be trained to use the software?

Training session will be conducted for the clinician and admin staff. This can be done remotely and can be split into any number of smaller sessions at times most convenient to you. We provide as much training as you require to can maximise the benefits of Audit4 with a high level of efficiency.

What ongoing technical support is provided?

S4S have a dedicated support team that actively participate in managing your Audit4 database system as well as providing phone support and other services.

More information on backups, remote access options and installation requirements is available in the following document:

http://www.s4s.com.au/support/audit4-requirements/

S4S Support Services details can be found at the following location:

http://www.s4s.com.au/support/

Or you may call S4S Support on

1300 133 308